

	<h1>POLICY FOR QUALITY</h1>	<p>Codice documento: <b>PDQ</b></p>
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<p>Issued and Approved: Management</p>		<p>Signed by: Mario Savonelli</p>

The technological and qualitative content of the products manufactured and marketed by **CLAMP**, combined with the efficiency and professionalism of the services offered, must represent for our customers a constant point of reference in the search for optimal answers to their needs.

The production reality is becoming a lever of success for the reference markets: our challenge is to create both standard and customized products, always with an optimal balance between costs and quality.

**CLAMP** has therefore chosen the satisfaction of customer needs and expectations and continuous improvement as tools to consolidate its position on the domestic and foreign market.

The adequacy of the company organization in pursuing these results must be constantly monitored by the Management through the definition of specific objectives and the periodic verification of their achievement.

To achieve these objectives **CLAMP** establishes and maintains a Quality System based on the following guidelines:

- management's commitment to fostering and supporting continuous improvement in every business activity and process
- commitment of the Management to ensure compliance with the contractual requirements and any applicable product regulations
- improvement of its organization through the identification of responsibilities in conducting the various business processes orienting them to full customer satisfaction
- involvement of staff in the perspective that Quality belongs to everyone and that everyone "produces" Quality
- training and training of personnel, of all functions/units and of all levels, to the disciplines of Quality
- planning for the constant improvement of Quality
- consolidation of the relationship of collaboration and trust with its customers and suppliers.

## STRATEGIC OBJECTIVES:

Following the constantly evolving corporate structure and in order to promote the development and growth of the company, the Management intends to pursue the following strategic objectives during 2022:

- With the continuous improvement of the Quality System, which began with the transition to ISO 9001:2015 and the introduction of the new management system, it was decided to take action to learn the methodologies implemented and the business practices introduced on that occasion. Increased training sessions and awareness of all employees. Maintenance of the certification with the surveillance scheduled for the beginning of March 2022 with ICIM.
- Continuous management of the ongoing economic, social and health crisis, to protect its employees, collaborators and other interested parties.
- Evaluation of the possibility for **CLAMP** to align itself with the Certifications already held by the Group. In particular, the process to reach ISO 14001 and ISO 45001 is being finally evaluated.
- All the indicators of effectiveness of the main business processes, as identified during the last year, are subject to review and work must be done to achieve the new objectives set by the management and recorded in the Management Review and in the Improvement Plan.
- This Quality Policy is displayed today on the company bulletin board, sent to the company's email boxes and authorizes the dissemination to Customers and interested parties, identified during the Review, who request an electronic copy, pending publication on the company website.

**The Management**